



## ***Responsible Service of Alcohol***

Jadran Wines takes its commitment to the communities it serves seriously and places our value of 'we're responsible' at the heart of our operations. Jadran Wines has an obligation to ensure and facilitate the Responsible Service of Alcohol (RSA), and in some circumstances we may have to refuse service to someone to meet our obligations. Whilst there are various reasons that we may need to refuse service, the four most common reasons are:

- Intoxication
- Secondary Supply
- School Uniform
- Minors

*The Refusal of Service Policy sets Jadran Wines requirements for identifying and refusing service for Intoxication, Secondary Supply and/or School Uniform reasons. The ID25 Policy addresses refusal of service to minors.*

**Intoxication** We cannot sell or supply alcohol to a person who is intoxicated so we will refuse service if we believe you are intoxicated.

**Secondary Supply** Secondary supply is the most common way young people obtain alcohol; this is where an adult purchases alcohol on behalf of a person under the age of 18. It is against the law to provide or supply alcohol to a minor on a licensed premises. We will refuse service if we have reasonable belief an adult is purchasing alcohol on behalf of a minor or will supply alcohol to a minor. We will do the same if we believe the purchase is for an intoxicated person. If we overhear a conversation between an adult and minor or an intoxicated person, or witness any actions that suggest the purchase is for the minor or an intoxicated person, we will refuse the sale. We will always err on the side of caution in the interest of safe and responsible service of alcohol.

**School Uniform** Our Refusal of Service Policy does not permit alcohol to be sold to young customers wearing their school uniform, including a sports uniform. Even if the individual is over the age of 18, this presents a poor image to the community and heightens the risk of alcohol being purchased for minors. We would be more than happy to serve those individuals who return in normal wear and are able to provide identification to confirm they are of legal drinking age.

**ID25 Policy** - Proof of age verification As a part of our commitment to the responsible service of alcohol, we enforce the checking of proof of age identification. We take the responsible service of alcohol very seriously and want to make absolutely sure that we only sell alcohol to people of the proper legal age (18+). To be on the safe side I.D. is required if you look under 25 and this is enforced at the cellar door & for home deliveries.

We take the responsible service of alcohol very seriously and want to make absolutely sure that we only sell alcohol to people of the proper legal age (18+). To be on the safe side I.D. is required if you look under 25 and this is enforced both in our retail stores and for home deliveries. Please don't take offence if we ask you for I.D. Think of it more as a compliment because you look under 25.

**Liquor Licensing Acts Liquor licensing legislation in Australia is state and territory based:**

**New South Wales:** Liquor Act 2007: It is against the law to sell or supply alcohol to, or to obtain alcohol on behalf of, a person under the age of 18 years.

**Victoria:** Under the Liquor Control Reform Act 1998 it is an offence: To supply alcohol to a person under the age of 18 years (Penalty exceeds \$19,000), For a person under the age of 18 years to purchase or receive liquor (Penalty exceeds \$800).

**Western Australia:** Liquor Control Act 1988: It is an offence to sell or supply liquor to a person under the age of 18 years on licensed or regulated premises; or for a person under the age of 18 years to purchase, or attempt to purchase, liquor on licensed or regulated premises.

**South Australia:** Liquor Licensing Act 1997, Section 113: Liquor must NOT be supplied to persons under 18.

**Queensland:** Liquor Act 1992: It is an offence to supply liquor to a person under the age of 18 years.

**Australian Capital Territory:** Under the Liquor Act 2010. A person must not sell or supply liquor to a person under 18 years old on premises where the sale or supply of liquor is authorised or in a public place. Maximum Penalty \$5500.

**Tasmania:** Under the Liquor Licensing Act 1990 it is an offence: for liquor to be delivered to a person under the age of 18 years (Penalty: Fine not exceeding 20 penalty units); and, for a person under the age of 18 years to purchase liquor (Penalty: Fine not exceeding 10 penalty units). Standard Drinks Measuring spirit nips when pouring from a bottle is very important to drinking responsibly. A 30mL spirit nip (40% alc/vol) is the equivalent of one standard drink and it is very easy to go over the standard drink limit if not using measures. If in doubt, please refer to the alcohol volume percentage on the label. If the alcohol volume varies, so will the standard drink measure so calculate your measures carefully.



*Class of Licence: Producers Licence Licensee: PA Radojkovich  
Licence No. 6180045542 @ 87 Reservoir Rd, Orange Grove. 6109 WA*